



5902 FM 517

San Leon, TX 77539

Terms of Sale:

Payment terms are Prepaid unless R.B. Mosher Co. provides prior approval. All shipments are FOB origin, and there may be an additional rush fee if orders are processed more quickly than a standard delivery time. Sales of \$20,000 or more require a 50% down payment upon order placement; 25% upon shipment; and 25% net 30 unless otherwise stated.

Pricing

All prices are subject to change without notice. R.B. Mosher Co. and its employees are not responsible for prices quoted by Agents or Distributors. R.B. Mosher Co. and its employees reserve the right to correct prices quoted erroneously.

Warranty

Pumping Units assembled by R.B. Mosher Co., Inc., San Leon, TX are guaranteed to be free from defects in material and workmanship for one year from date of shipment (not date of installation). R.B. Mosher Co., Inc.'s obligation under this Warranty, statutory or otherwise is expressly limited to replacement or repair at R.B. Mosher Co.'s location in San Leon, TX 77539. Prior to repair or replacement, R.B. Mosher Co. reserves the right to determine such pumps as warranty after inspection. Customer will be responsible for all shipping costs associated with the return of such items for warranty inspection. Prior to shipment of any such materials, customer must contact R.B. Mosher Co., and obtain an RMA#--the obtaining of such number does not obligate R.B. Mosher Co. to return, repair, or replace such pump/skid/components.

This Warranty does not apply to a pump upon which repairs or alterations have been made unless expressly authorized in writing by R.B. Mosher Co. management. This warranty does not obligate R.B. Mosher Co. to bear the cost of labor or any transportation charges in connection with replacement or repair of defective parts.

No warranty is made by R.B. Mosher Co. in respect to motors, engines, accessories, etc. as they are subject to warranties of their respective manufacturers.

In no event shall R.B. Mosher Co., Inc. be liable for consequential damages or contingent liabilities that arise out of the failure of any Mosherflo Pump (or any part or pump supplied by R.B. Mosher Co.) or pump part thereof to operate properly.

Returns

With regards to product returns to R.B. Mosher Co., Inc. for warranty evaluation, the following guidelines must be followed in order for R.B. Mosher Co. to better serve our customers and represent our distributors.

Prior to any return and in order to obtain and RMA# for warranty inspection, R.B. Mosher Co.'s management team must be contacted and supplied with the following information:

- Photographs of system and system drawings
- Serial # and model number of pumps/pumpskids
- Type of Service and Application
- Location of Application (Indoor/Outdoor; City, State; Elevation)
- Liquid Name (MSDS sheet/SDS sheet is preferred)
- Viscosity
- Fluid Vapor Pressure
- SG
- Temperature of Fluid
- Operation Speed
- Drive Type
- Date of Installation
- Description of Start-Up—Step by Step.
- For Self-Priming Applications: Lift (if applicable)—Tank levels: low and high; open to atmospheric or closed; percentage solids
- Any other relevant information requested at R.B. Mosher Co. discretion
- A 30% restocking fee applies to most items; while some items (especially custom items) are not returnable at all.
- No collect shipments of returned product will be accepted and will be returned at the shipper's expense.